idex24

idex24 is a testimony to our sustained commitment to build solutions that address the business needs of our target industry. idex24 is a value added Data Transfer solution, bringing in features like Clean Data Validation service, Online Activity Status summary, Activity Reports based on multiple constraints. Backed by a 24*7 support, over 600 worldwide depots, factories & terminals transmit data through idex24 on behalf of our customers.

CLEAN DATA VALIDATION SERVICE

Incomplete and incorrect data inflow from Depots to the Shipping lines and Asset owners has an adverse impact on the efficiency of operations. Our domain knowledge coupled with our technology expertise backed by our 24X7 helpdesk ensures that our customers receive only data they want and in the form they want.

Over a hundred custom built validations ensure that error free information reaches our customers' system. Any error is automatically tracked and informed back to the depots. The help desk drives this as per a defined SLA and ensures that the depots send the information in the required manner.

Asset owners can choose from the existing validations or include new validations that they may require.

ONLINE ACTIVITY STATUS SUMMARY

This feature enables the users to get a Near Real Time view of the various stages in which the containers are available in Depots. For the Top Management of the asset owners, this gives an overall view of the assets at various locations in various stages in the global Depots. This is a powerful feature that enhances the efficiency of decision making.

Activity Status Summary				
Cust	Awt. Est	Awt. Appr	Rep. Compl	Avlble
CNSHA	1	10	5	3
NLRTM	6	0	1	4
USLAX	0	9	3	1
ZADUR	7	2	1	1

ACTIVITY REPORTS

Users can generate multiple activity reports on the fly. One can apply specific constraints to generate highly focused reports. These reports can be in HTML or Excel formats.

Reverse EDI

idex24 provides a perfect two way communication between Ocean Carriers\Asset Owners and their depots. Reverse EDI feature in idex24 enables the depot to receive Authorisations such as Redelivery, Repair, Release, etc as EDI in different formats.

ADVANTAGES

Clean data validation

- Ensures error free data to owners
- Makes turnaround processes quicker and efficient

Online activity status summary

- Availability of critical information at a click.
- Helps identifying problem areas in depots worldwide
- Assists in best deployment

Activity reports

 Multiple constraint based reports for decision support.

Gate In Awaiting Estimates Estimation Process Awaiting Lessee Approval Approved Estimates/ Awaiting Owner Approval Awaiting Repair Completion Owner Approval Repair Completed Gate Out Container History



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idex24 enables two way communication between Container Depots and Leasing Companies or Lines.

Data can be transmitted via hosted web application by way of: FTP / Email / Web Upload / Web User Interface.

idex24 is no Cost to depots.

APPLICATION SUPPORTS:

A) MOVES

- 1. Gate Moves
- 2. Load/Discharge Ship & Train

B) M&R:

- 1. Repair Estimate
- 2. Repair Estimate Revision
- 3. Repair Approval
- 4. Owner Repair Authorization
- 5. Repair Completion
- 6. Survey Completion

C) AUTHORISATION:

- 1. Redelivery & Release
- 2. Repair

D) TRACKING SYSTEM:

- Depots and Lines / Asset Owners can search data by container number or transmission numbers
- 2. FTP / Email / Web upload transmissions generate acknowledgement

E) RETRIEVAL:

- 1. Retrieval as per the format specified by the asset owners.
- 2. Owner can retrieve data with "pre fixed "frequency
- 3. Asset Owner/ Lines can retrieve data through FTP or Email

F) TEST & LIVE

 Owner has options to set data in TEST or LIVE mode.
 Facilitates easy and gradual introduction of new depots into application

MULTI PARTY ADVANTAGES:

Advantages - Asset Owners / Lines:

- * Bi-directional communication
- * Easy data retrieval from global equipment depots
- * Data available to the Asset owners in its cleanest form
- * Ability to select all or limited depots for data retrieval
- * Allows for custom coding of depots in addition to ISO codes
- * Long term data archiving available

Advantages - Depots / Terminals:

- * Easy data tracking
- * No cost
- * Auto population of data fields
- * Minimal entries during data input
- * E-mail and print links enable easy communication

Support:

- * 24 x 7 helpdesk
- * Online live chat
- * Video conferencing support available



ilnterchange Systems Pvt Ltd

VS&B Niketan, Y-50 (New No.8) 9th Street, Annanagar, Chennai - 600040, India

Phone: +91-44-42048800 Fax: +91-44-42070066

E-mail: info@iinterchange.com URL: www.iinterchange.com

